

Professionalism



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Objectives:

1. Definitions of professionalism
2. Why professionalism is important
3. Concepts of professionalism
4. Key elements with practical examples (including highlight about accountability)

- important
- original content
- only in girls slides
- only in boys slides
- extra notes
- Doctors' notes



Professionalism
Med 438



Definition of professionalism

Professionalism constitutes those attitudes and behaviors that serve to maintain others interest above physician Self-interest.

(Defined by The American Board of Internal Medicine **ABIM**)



Characteristics of profession

It is a vocation or calling that implies “service to others”
(the term “Professionalism” embodies numerous qualities of physicians as public servants)

It has a distinctive **knowledge** base which is kept up to date

It determines its own **standards** and sets its own examinations

It has a special **relationship** with those whom it serves
e.g. patients, students....

It has particular **ethical principles**

Importance of professionalism

There is a great increase in interest in developing medical professionalism of the students.

The ethical demands upon medical profession have increased (Due to changes in the traditional modes of health care delivery, increased complexity in the methods of reimbursement, and developing national trends toward managed care).

Most patients desire to be treated by a competent and deeply careful physician.

Professionalism denote the way of behaving in accordance to certain normative values.

Professionalism is not about competent and skillful, it is about behaving in an ethical way.

Professionalism provides effective management of relationships.

Concept of professionalism

- Professionals in many professions are licensed, certified and specific initial and advanced education, many require both initial and ongoing testing for admission and maintaining membership.
- They also have codes, guidelines, creeds, oaths, commitments statements, belief statement such as statement on ethics.

Respect for other

respect for patients & families, colleagues, other healthcare professionals and students and trainees).



Altruism

giving priority to patient interests rather than self-interests



Excellence

conscientious effort to perform beyond ordinary expectation & commitment to life-long learning.



Honor and integrity

being fair, truthful, straightforward, and keeping to one's work.



Duty

free acceptance of commitment to service. i.e. undergoing inconvenience to achieve a high standard of patient care



Accountability

being answerable to patients, society and profession.

professionalism values

01 **Honesty**

02 **Trust**

03 **Service**

04 **Commitment**

05 **Communication**

06 **Accountability**

07 **Life-long learning**

Meanings of **accountability**:

- 1- Responsibility
- 2- Self regulation in activities
- 3- Standard setting
- 4- Ability to resolve conflicts
- 5- Free acceptance of duties to serve public
- 6- Explain and give reason for actions

Importance of accountability:

- The key for providing optimal health care services.
- Enables continuing improvement in healthcare system.
- Helps in protecting the rights of patients.
- Essential in resolving conflicts.
- Essential for building trust and ensuring that workplace environment is safe and healthy.
- Reflects behavior and attitude of responsible people.
- Important for enhancing community health through education, contributing in research projects and committing to volunteer works.
- and awareness about diseases in community.

Difference between professionalism and ethics :

- There is an overlap between professionalism and ethics but Professionalism and ethics are different:

Professionalism

are skills, competence and conduct displayed by an individual at certain profession.

VS

Ethics

are guides for an individual which clearly states the dos and don'ts.

IMPORTANT!

How professionalism can be implemented (applied) ?

You should answer professionally with the lecture's terminology

1 Professionalism

Role of the doctor within the health service and community

- Understanding of the health care system.
- Understanding of clinical responsibilities.
- Appreciation of doctor as researcher.
- Appreciation of doctor as mentor or teacher.
- Appreciation of doctor as manager. including quality control.
- Team working.

Personal Development & Lifelong Learning

- Lifelong Learner.
- Self awareness.
- Self confidence.
- Self regulation (Self care, Self control, Personal time management).
- Motivation (Achievement drive, Commitment, initiative).
- Career choice.

2 Approach to tasks

Decision making skills and clinical reasoning and judgment

Basic social and clinical science

3 Performance of tasks

Knowledge

Clinical skills

Practical procedures

Patient management

Patient investigation

Health promotion and Disease prevention

How professionalism can be taught?

By being a role model

Team leaders

Abdulrahman Bedaiwi

Amirah Al-Zahrani

Team members

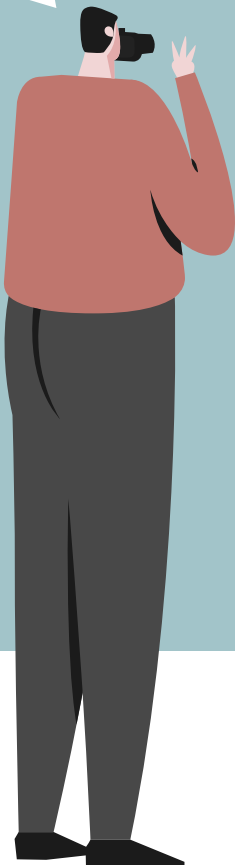


Abdullah Alassaf

- Abdullah Alasmari
- Abdulrahman Almezaini
- Khalid Alkwai
- Mohammed Alhamad

- Deema Almaziad
- Elaf Almusahel
- Rema Almutawa
- Renad Almutawa
- Shahd Alsalamah
- Taif Alotaibi
- Tarfah Alkaltham

Say
cheese
:)



THANK YOU!



Give us your feedback!