

# 1 Professionalisms

Editing File

Objectives:

1. Definitions of professionalism
2. Why professionalism is important
3. Concepts of professionalism
4. Key elements with practical examples (including highlight about accountability)

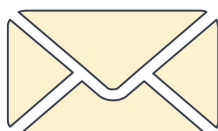
Color index:

Slides

Important

Doctors notes

Extra



## Definition

Professionalism constitutes those attitudes and behaviors that serve to maintain others interest above physician Self-interest.

(Defined by The American Board of Internal Medicine **ABIM**)

## Characteristics of profession:

- 1** It is a vocation or calling that implies **service to others.**  
(the term "Professionalism" embodies numerous qualities of physicians as public servants)
- 2** It has a distinctive **knowledge** base which is kept **up to date.**
- 3** It determines its own **standards** and sets its own examinations
- 4** It has a special **relationship** with those whom it serves e.g. patients, students.
- 5** It has particular **ethical principles.**

## Importance of professionalism

**Can Professionalism provides effective management of relationships.**

**There is a great increase in interest in developing medical professionalism of the students.**

**Most patients desire to be treated by a physician ,who is in addition to be competent,care deeply about his/her patients.**

**Professionalism denote the way of behaving in accordance to certain normative values**

**Professionalism is not about competent and skillful, it is about behaving in an ethical way.**

**The ethical demands upon medical profession have increased (Due to changes in the traditional modes of health care delivery, increased complexity in the methods of reimbursement, and developing national trends toward managed care).**

## Concept of professionalism

- Professionals in many professions are licensed, certified and specific initial and advanced education, many require both initial and ongoing testing for admission and maintaining membership.
- They also have codes, guidelines, creeds, oaths, commitments statements, belief statement such as statement on ethics.

### Project Professionalism' (ABIM, 2001)

Developed the Physician Charter and identified six key elements of professionalism:

1

#### Altruism

giving priority to patient interests rather than self-interests

2

#### Excellence

conscientious effort to perform beyond ordinary expectation, and commitment to life-long learning

3

#### Duty

free acceptance of commitment to service – i.e. undergoing inconvenience to achieve a high standard of patient care

4

#### Honor and integrity

being fair, truthful, straightforward, and keeping to one's work

5

#### Respect for other

respect for patients and families, colleagues, other healthcare professionals and students and trainees

6

#### Accountability

being answerable to patients, society and profession

#### Meanings of accountability:

- 1- Responsibility
- 2- Self regulation in activities
- 3- Standard setting
- 4- Ability to resolve conflicts
- 5- Free acceptance of duties to serve public
- 6- Explain and give reason for actions
- 7-avoid blaming others

#### Importance of accountability:

- The key for providing optimal health care services
- Enables continuing improvement in healthcare system
- Helps in protecting the rights of patients
- Essential in resolving conflicts
- Essential for building trust and ensuring that workplace environment is safe and healthy
- Reflects behavior and attitude of responsible people.
- Important for enhancing community health through education , contributing in research projects and committing to volunteer works and awareness about diseases in community.

# Difference between professionalism & ethics

❖ There is an overlap between professionalism & ethics but professionalism & ethics differ in:

## Professionalism & Values

Are skills, competence & conduct displayed by an individual at certain profession. Professionalism is taught by being a role model & it has 7 values:

1. Honesty
2. Trust
3. Service
4. Commitment
5. Communication
6. Accountability
7. Lifelong learning

## Ethics

Are guides for an individual which clearly states the dos and don'ts

## How professionalism can be implemented ( applied )

### Performance of tasks

1

1. Knowledge
2. Patient management
3. Practical procedures
4. Health promotion and Disease prevention
5. Clinical skills
6. Patient investigation

### Approach to tasks

2

1. Decision making skills and clinical reasoning and judgment
2. Basic social and clinical science

3

### Professionalism

#### Role of the Dr within the health service & community

- Understanding of the healthcare system.
- Understanding of clinical responsibilities.
- Appreciation of doctor as researcher.
- Appreciation of doctor as mentor or teacher.
- Appreciation of doctor as manager. including quality control.
- Team working.

#### Personal development & lifelong learning

- Lifelong Learner.
- Self awareness.
- Self confidence.
- Self regulation (Self care, Self control, Personal time management).
- Motivation (Achievement drive, Commitment, initiative).
- Career choice.

## Team Leaders

**Abdulrhman Alsuhaibany**

**Nourah Alklaib**

## Team Members

**Abdulaziz Alrabiah**

Abdullah Alsaeed

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Alia zawawi

Basel Fakeeha

Haya Alanazi

Mohamed Albabtain

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