

# Electronic Health (medical) Record

Amr Jamal, *MD, SBFM, ABFM, MRCGP, GCMI*



Credit to Prof. William Hersh for most of the slides in this presentation

# History and perspective (cont.)

- \* Earliest medical records were physician-oriented
- \* Hippocrates said over 2,500 years ago that the medical record should
  - \* Accurately reflect course of disease
  - \* Indicate possible causes of disease
- \* Before era of widespread medical diagnostic testing,  
record consisted mostly of observations



# Terminology of the medical record

- \* Electronic health record (EHR) - subsumes:
  - \* Electronic medical record (EMR)
  - \* Computer-based patient record (CPR)
- \* Other terms of note:
  - \* Medical records system / Chart management
  - \* Hospital information System (HIS)
  - \* Practice management system (PMS)
  - \* Patient registry
  - \* Personal health record (PHR)
  - \* Problem-oriented medical record (POMR)



# Problem-oriented medical record

- \* Proposed by Weed (1969)
- \* All entries grouped under particular problems
- \* An encounter for each problem is organized under four headings
  - \* Subjective -what patient reports
  - \* Objective -what clinician observes or measures
  - \* Assessment -what clinicians assesses
  - \* Plan - what clinician plans to do
- \* Most common usage is to have entire encounter organized by SOAP format, not individual problems



# The modern-day medical record

- \* Mixture of patient-and problem-oriented approaches
- \* In general, each provider or institution maintains its own record
- \* The creator of the medical record is assumed to be its “owner”
- \* It is still predominantly paper-based
  - \* Or even worse, it is “hybrid,” with some data on paper, some electronic, and some on both media



# Flow of information in primary care practice (Bates, 2002)



# Some limitations of the paper-based record

- \* Single user -one person at a time
- \* Disorganized - especially for complex patients
- \* Incomplete -reports missing or lost, some providers not sharing their reports with the rest
- \* Insecure -no audit trail, easily copied or stolen
- \* Source of infection transmission
- \* Handwriting ambiguity



# Can you decipher these orders?

Arrendi 4 m p. d. q. l.

25 m/m





# Can you decipher these orders?

- \* Coumadin vs. Avandia

Avandia 4 mg po qd

25 u/hr

- \* 25 U/hr vs. 25 cc/hr vs. ???





Objective:

Visit No: AA 447

Date: 6/12/75  
18/12/75

RTA 1 on 12  
O.P.

Objective:

① No new Ca  
② G.M.G  
③ Sweep

Temp: 37.1 C  
Pulse: 71 C  
R.T.: 21 C  
B.P.: 11/82  
Nurse signature:

Assessment:

1. ~~4~~  
2. ~~5~~  
3. ~~6~~  
4. ~~OK out~~

Test:

- 1.
- 2.
- 3.
- 4.
- 5.
- 6.

Drugs:

1. Calcedel 600mg T8  
2. Sod. Borate  
3. Potassium Chloride  
4. Referral to:  
5. 18 m nml  
6. Dr. Signature

Appr:

Others:

Dr. Name:

Calcedel 18 m nml





# Go from Paper to Digital



Have patient information at your fingertips.



# What are Electronic Health Records?

The IOM 2003 Patient Safety Report describes an EHR as encompassing:

- \* “a longitudinal collection of electronic health information for and about persons
- \* Immediate electronic access to person- and population-level information by authorized users;
- \* Provision of knowledge and decision-support systems that enhance the quality, safety, and efficiency of patient care and
- \* Support for efficient processes for health care delivery.”



# HIT Functionality Measures

- \* Eligible Professionals (EPs) must report on 20 of 25 Meaningful Use (MU) objectives with associated measures
  - Core set of 15
  - Menu set of 10
- \* An EP must successfully meet the measure for each objective in the core set and all but five in the menu set
  - Some MU objectives are not applicable to every provider's clinical practice. In this case, the EP would be excluded from having to meet that measure.
    - ✓ e.g., Dentists who do not perform immunizations and chiropractors who do not have prescribing authority



# Meaningful Use: Core Set Objectives

## 15 Core Objectives

- Record demographics
- Record and chart changes in vital signs
- Computerized physician order entry (CPOE)
- E-Prescribing (eRx)
- Report ambulatory clinical quality measures
- Implement one clinical decision support rule
- Provide patients with an electronic copy of their health information, upon request
- Provide clinical summaries for patients for each office visit
- Drug-drug and drug-allergy interaction checks
- Maintain an up-to-date problem list of current and active diagnoses
- Maintain active medication list
- Maintain active medication allergy list
- Record smoking status for patients 13 years or older
- Capability to exchange key clinical information among providers of care and patient-authorized entities electronically
- Protect electronic health information



# Meaningful Use: Menu Set Objectives

## 10 Menu Objectives

- \* Drug-formulary checks
- \* Incorporate clinical lab test results as structured data
- \* Generate lists of patients by specific conditions
- \* Send reminders to patients per patient preference for preventive/follow up care
- \* Provide patients with timely electronic access to their health information
- \* Use certified EHR technology to identify patient-specific education resources and provide to patient, if appropriate
- \* Medication reconciliation
- \* Summary of care record for each transition of care/referrals
- \* Capability to submit electronic data to immunization registries/systems\*
- \* Capability to provide electronic syndromic surveillance data to public health agencies\*





# HIT Resources

<http://www.healthit.gov/providers-professionals/how-attain-meaningful-use>

<https://www.cms.gov/Regulations-and-Guidance/Legislation/EHRIncentivePrograms/downloads/EP-MU-TOC.pdf>



# Stages of EMR complexity

## EMR Adoption Model, 2006 Trends

**CDR is the central pivot**

2006 Data Sets

Final 3<sup>rd</sup> Q 1<sup>st</sup> Q

Stage	Description	Final	3 <sup>rd</sup> Q	1 <sup>st</sup> Q
Stage 7	Medical record fully electronic; CDO able to contribute to ICEHR as byproduct of SEHR	0.0%	0.0%	0.0%
Stage 6	Physician documentation (structured templates), full 3 CDSS (variance & compliance), full PACS	0.1%	0.1%	0.1%
Stage 5	Closed loop medication administration	0.5%	0.5%	0.6%
Stage 4	CPOE, CDSS (clinical protocols) 2	3.0%	2.7%	2.5%
Stage 3	eMAR Clinical documentation (flow sheets), CDSS 1 (error checking), PACS available outside Radiology	18.0%	14.2%	11.2%
Stage 2	CDR, CMV, CDSS inference 0 engine, may have Document Imaging	38.8%	42.9%	46.7%
Stage 1	Ancillaries – Lab, Rad, Pharmacy	18.9%	21.8%	19.8%
Stage 0	All Three Ancillaries Not Installed	20.7%	17.9%	19.0%

# US EMR Adoption Model<sup>SM</sup>

Stage	Cumulative Capabilities	2012 Q1	2012 Q2
Stage 7	Complete EMR; CCD transactions to share data; Data warehousing; Data continuity with ED, ambulatory, OP	1.2%	1.7%
Stage 6	Physician documentation (structured templates), full CDSS (variance & compliance), full R-PACS	6.2%	6.5%
Stage 5	Closed loop medication administration	9.4%	11.5%
Stage 4	CPOE, Clinical Decision Support (clinical protocols)	13.2%	13.3%
Stage 3	Nursing/clinical documentation (flow sheets), CDSS (error checking), PACS available outside Radiology	43.9%	42.4%
Stage 2	CDR, Controlled Medical Vocabulary, CDS, may have Document Imaging; HIE capable	12.1%	11.7%
Stage 1	Ancillaries - Lab, Rad, Pharmacy - All Installed	5.5%	5.1%
Stage 0	All Three Ancillaries Not Installed	8.4%	7.9%

Data from HIMSS Analytics<sup>TM</sup> Database © 2012

N = 5,318

N = 5,303

## United States EMR Adoption Model<sup>SM</sup>

STAGE	2015 Q1	2015 Q2
Stage 7	3.7%	3.7%
Stage 6	22.2%	23.6%
Stage 5	30.8%	32.3%
Stage 4	13.6%	13.2%
Stage 3	19.7%	18.2%
Stage 2	4.3%	3.6%
Stage 1	2.2%	1.9%
Stage 0	3.5%	3.3%

N = 5462

N = 5464



## Canada EMR Adoption Model<sup>SM</sup>

Stage	Cumulative Capabilities	2012 Q1	2012 Q2
Stage 7	Complete EMR; CCD transactions to share data; Data warehousing; Data continuity with ED, ambulatory, OP	0.0%	0.0%
Stage 6	Physician documentation (structured templates), full CDSS (variance & compliance), full R-PACS	0.5%	0.5%
Stage 5	Closed loop medication administration	0.3%	0.3%
Stage 4	CPOE, Clinical Decision Support (clinical protocols)	2.5%	2.5%
Stage 3	Nursing/clinical documentation (flow sheets), CDSS (error checking), PACS available outside Radiology	36.2%	34.1%
Stage 2	CDR, Controlled Medical Vocabulary, CDS, may have Document Imaging; HIE capable	21.9%	24.6%
Stage 1	Ancillaries - Lab, Rad, Pharmacy - All Installed	15.2%	15.0%
Stage 0	All Three Ancillaries Not Installed	23.5%	23.0%

## Canada EMR Adoption Model<sup>SM</sup>

STAGE	2015 Q1	2015 Q2
Stage 7	0.2%	0.2%
Stage 6	0.8%	0.9%
Stage 5	0.9%	1.1%
Stage 4	3.3%	3.4%
Stage 3	31.47%	30.9%
Stage 2	30.6%	30.7%
Stage 1	14.2%	14.2%
Stage 0	18.7%	18.6%

N = 641

N = 641



- \* **CDR:** Clinical Data Repository
- \* **CMV:** Controlled Medical Vocabulary (e.g. MeSH)
- \* **CDO:** Care Delivery Organizations;
- \* **SEHR:** Shared EHR (= EMR)
- \* **ICEHR:** Integrated Care EHR (= EHR)
- \* **LIS:** Laboratory Information System
- \* **RIS:** Radiology I S
- \* **PIS:** Pharmacy I S
- \* **PACS:** Picture Archiving and Communication System
- \* **CDSS:** Clinical Decision Support System
- \* **CPOE:** Computerized Physician Order Entry
- \* **MAR:** Medication Administration Record
- \* **HCO:** Health Care Organization
- \* **eMAR:** Electronic Medication Administration Record

# Why the reluctance by clinicians to adopt IT systems

- \* Main reason, they were not involved in the decision of implementation
- \* May partially be a generational issue
- \* Main reason may be that so far EH has not delivered time savings for physicians and nurses, in fact, in many circumstances when not fully deployed, costs time
- \* Main justification may be in addressing cost, quality and safety issues



# Conclusion

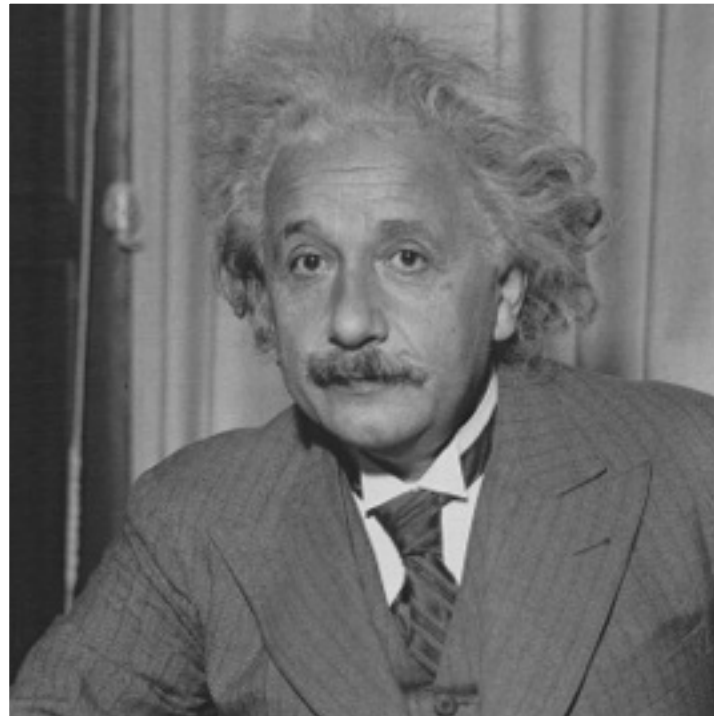
*EHR is ultimately geared towards reducing errors, improving safety and care and cutting costs of healthcare*



# Conclusion

\* *"We can't solve problems by using the same kind of thinking we used when we created them."*

-Albert Einstein





Notes are adapted with permission from Professor Hersh, Oregon Health and Science University (OHSU), Oregon, USA