

## Healthcare System in Saudi Arabia

Dr. Rufaidah Dabbagh, MBBS, MPH, DrPH Assistant Professor, Community Medicine Unit Family and Community Medicine Department

### **Objectives of this lecture**



- Understand the organizational structure of the MOH
- Differentiate between health policies (Macrovs. Micro-policy)
- Distinguish between policies, procedures and guidelines
- list the most important vision 2030 healthcare transformation initiatives



# In Saudi Arabia, Healthcare is Governed by the Ministry of Health (MOH)

## **History of MOH**



- 1925 (1343H): Public Health Department, in Makkah
- 1925 (1344): Public Health and Ambulance Services
- **1950 (1370)**: *Ministry of Health established* by a royal decree from King Abdul Aziz

# **MOH Mission**



- Provision of healthcare at all levels
- Promotion of general health and prevention of disease
- Developing laws and legislations regulating both governmental and private health sectors
- Monitoring performance in health institutions
- Monitoring research activity and academic training in field of health

Source: https://www.moh.gov.sa/en/Ministry/About/Pages/Mission.aspx

# MOH Milestones in Prevention and Control



- **1950:** ARAMCO collaborated with WHO to MOH control malaria in Eastern region
- **1978:** The country adopted concept of Primary Health Care
- **1983:** Primary healthcare was implemented in healthcare system
- 1997: Successful immunization program where
  90% of children were immunized

## What is a Healthcare System

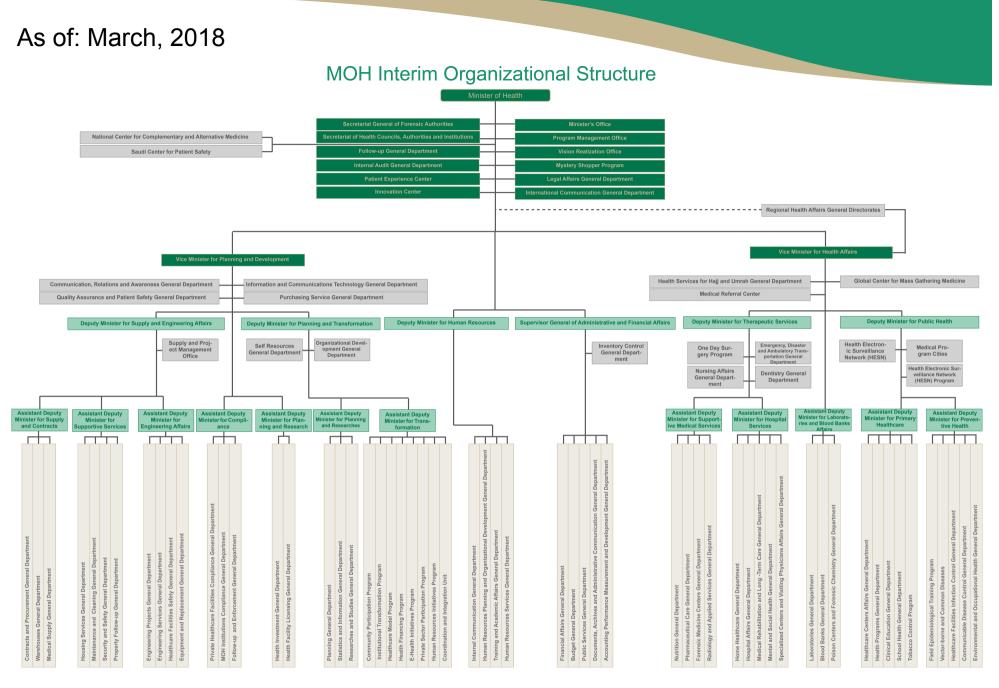


 "a system which 'exists and evolves to serve societal needs'—with 'components' that '... can be utilized as policy instruments to alter the outcomes"

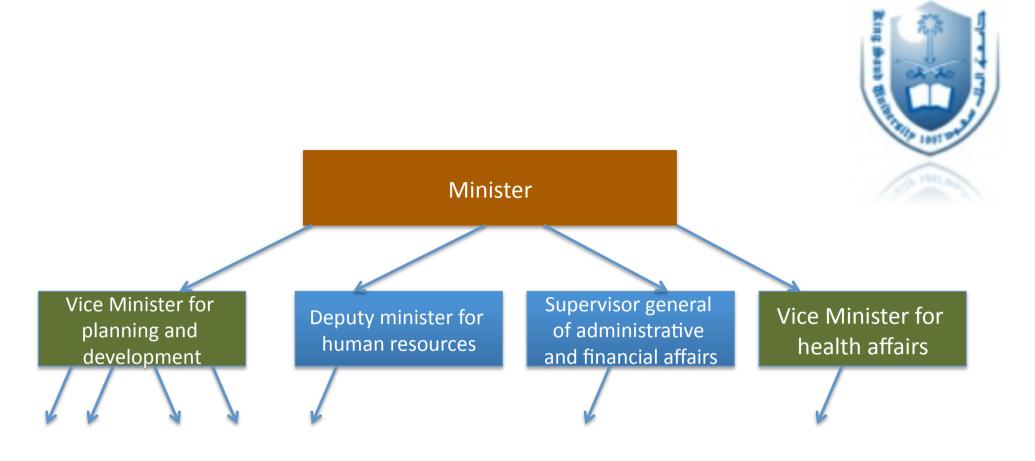
Source: Anut R. Health systems, systems thinking and innovation. Health Policy Plan 2012; 27: iv4-iv8.



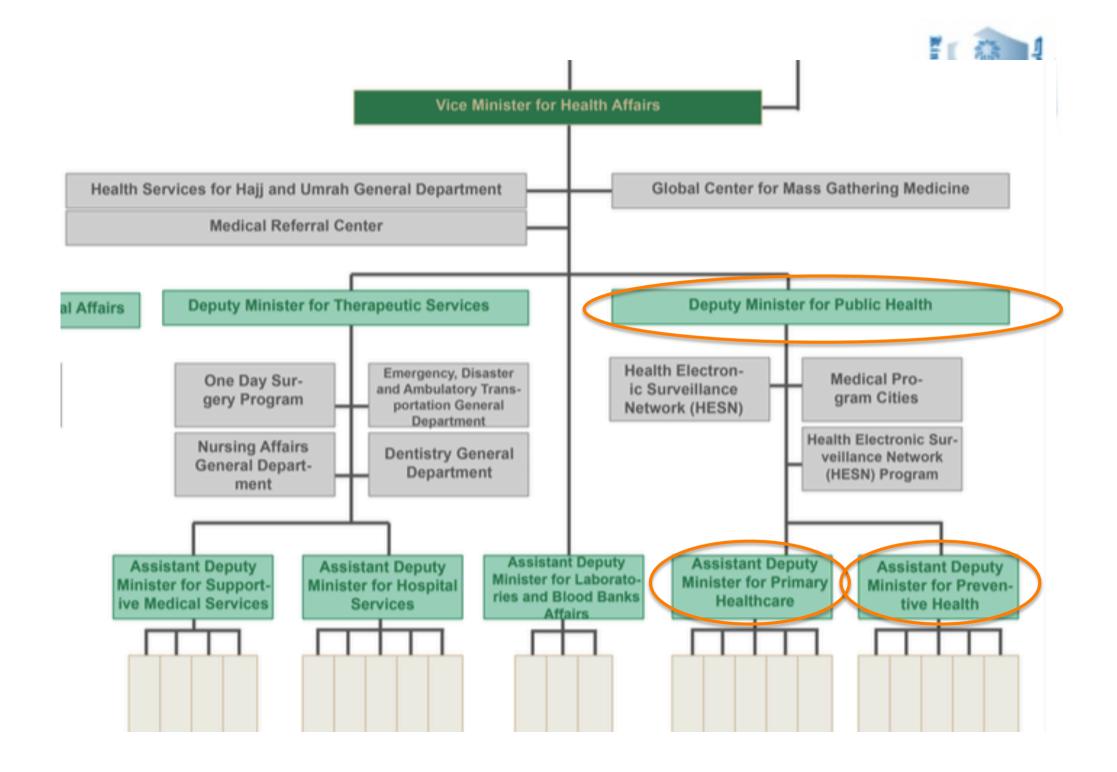
# Organizational Structure of the Ministry of Health

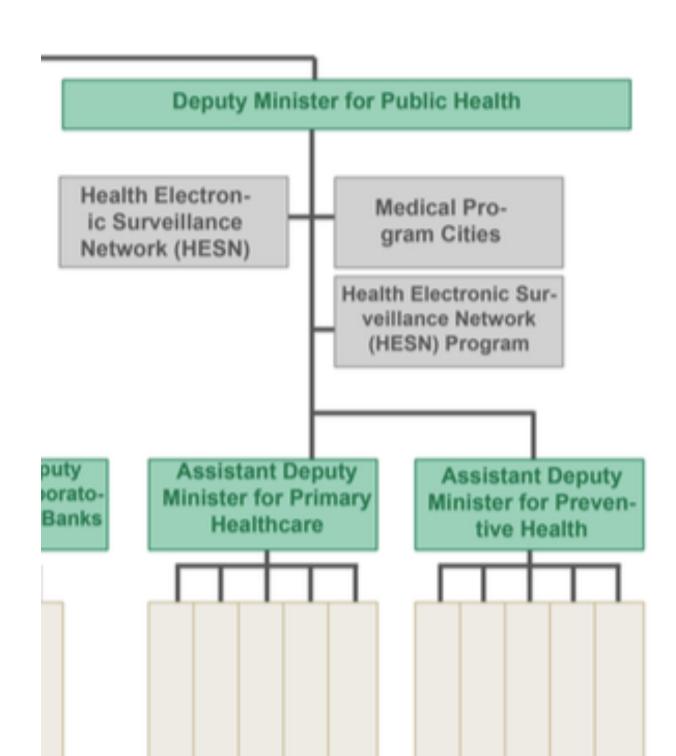


Minister of Health Dr. Tawfiq Al-Rabiah



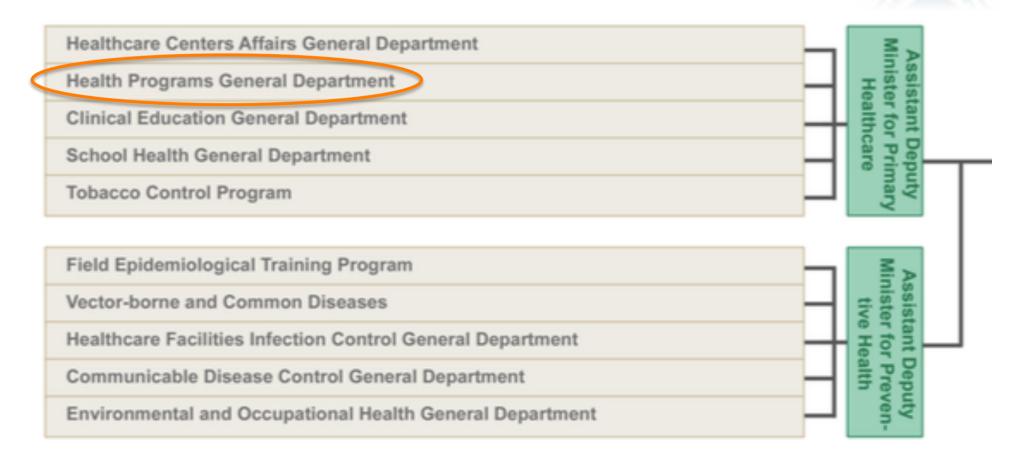
# Organizational Structure of MOH







# Under Deputy Minister of Public Health



## Health Programs General Department (Non-communicable Diseases Health Programs)



In 2003, the MOH created the Non-communicable Diseases

**General Department** 

Its purpose was to implement policies to combat and prevent

non-communicable diseases

The name was later changed to the "Health Programs and Chronic Diseases"

Source: https://www.moh.gov.sa/endepts/Non-Communicable/Pages/Definition.aspx

## Health Programs General Department (Non-communicable Diseases Health Programs)



- Obesity control program
- Diabetes prevention
- Healthy marriage
- National newborn screening program
- •Cancer prevention
- Diet and physical activity program

Health crown preventative program

CVD prevention

Injury and accident prevention

Osteoporosis prevention

Asthma prevention

Prevention of blindness

Source: https://www.moh.gov.sa/endepts/Non-Communicable/Pages/Definition.aspx

## **Ministry Directorates**



- Healthcare is operated in each region under the directorate of that region
  - 20 regions => 20 directorates



# Macro-policies and Micro-policies

## **Macro Health Policy**



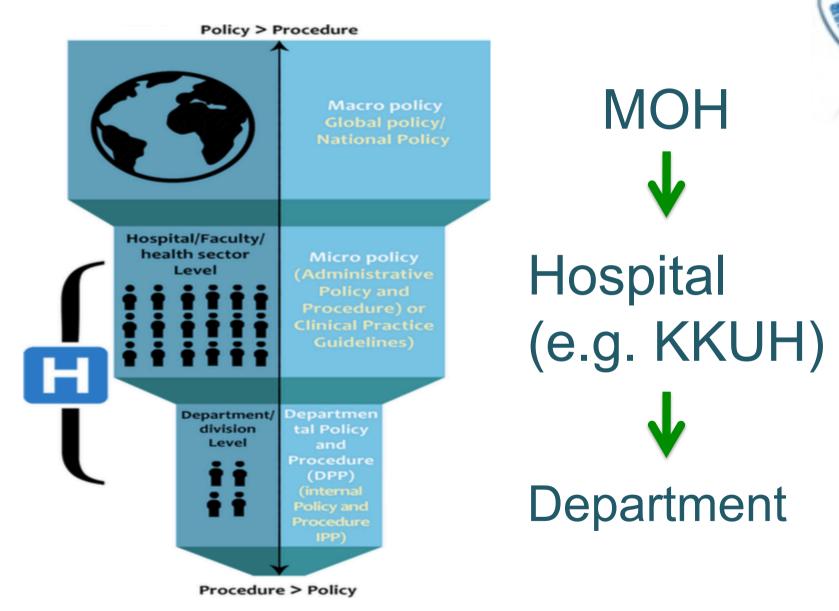
- Broad and expansive health policies that are developed at the national level
- Affect a large portion of the population
- Define the country's vision priorities, budgetary decisions, course of action to sustain health
- Developed based on population-health needs
- e.g. MOH policies; vision 2030 health initiatives

## **Micro Health Policy**



- More specific to an organization , examples:
  - Hospital administrative policy and procedures (APP)
  - Departmental/Internal policy and procedures (DPP/IPP)
  - Clinical practice guidelines
- Based on the operational needs of the facility; differ by organization (from hospital to another)
- Policies that apply to:
  - employees; operations; ethics; safety; research

#### Macro- vs. Micro- Policy



## Inter-relationship between microand macro- policies



- Micro-policies at organizations are developed in line with macro-policies put in place by the MOH
- The development and implementation of such policies require a multi-disciplinary approach
  - e.g. many ministries work together on development of some macro-policies; MOH + MOCS + MOD + MOE...
  - Different departments of the hospital collaborate for putting in place micro-policies



# Policies Procedures Guidelines

## What's the difference?

#### **Policy, Procedures and Guidelines**

• Health Policy:



- A set of rules that describe what will and will not be done in terms of healthcare; can range from broad philosophies to specific regulations.\*
- It includes:
  - What the role is?
  - When will it apply?
  - Who does it cover?

#### **Policy, Procedures and Guidelines**



#### • Health Procedure:

- steps that describe methods and instructions on how to carry out a relevant policy, accomplish a particular goal, perform a function or carry out an activity or process.
- i.e. steps on how to implement your policy

#### **Policy, Procedures and Guidelines**



- Health or Clinical Guideline:
  - "Systematically developed statements to assist practitioners in making patient decisions about appropriate healthcare for specific circumstances"
- These provide clear evidence-based recommendations to influence physicians' (or clinicians') decision making



## Governmental Health Sector vs. Private Sector

#### **Provision and Financing of Healthcare**

- Prior to 2016, almost 60% of the healthcare provision was provided by MOH and free
- Other Government bodies include:
  - Referral hospital (KFSHRC)
  - Security Forces
  - Army Forces
  - National Guard
  - MOE hospitals (teaching hospitals)
  - ARAMCO hospitals
  - Royal commission for Jubail and Yanbu
  - School health units
  - Red Crescent Society

Provide services for defined populations (employees and dependants)





#### **Healthcare Delivery Structure in 2011**

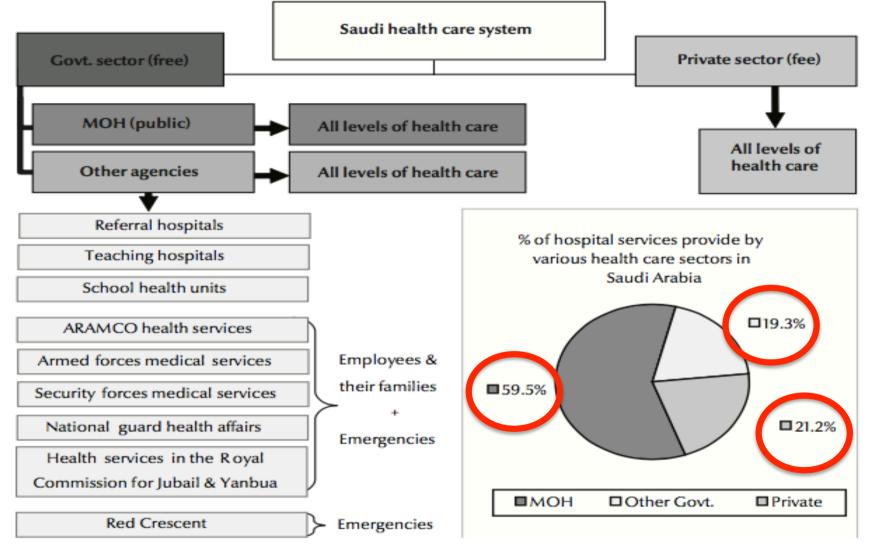


Figure 1 Current structure of the health care sectors in Saudi Arabia (MOH = Ministry of Health). Source of data: [4]

Source: Almalki M, Fitzgerald G, Clark M. Healthcare system in Saudi Arabia an overview. East Mediterr Health J 2011; 17(10): 784-793

#### National Transformation Program برنامج التحول الوطني NTP 2020



- After drop in oil prices and rapid medical development
- Each public health institution should improve their performance by gradual partnership with a private entity (Public-private partnership PPT)
- MOH initiated 15 key performance indicators to meet this objective



# Vision 2030 and the Transformation in Healthcare

Vision 2030 Healthcare Initiatives: Why?



- The Saudi population is rapidly growing with a demographic shift
- Available free healthcare services cannot meet the growing population of Saudi nationals
- Between 2015 and 2016 -> significant drop in MOH governmental funding; free governmental hospital care was no longer available for private sector workers

# Major Components of Healthcare Transformation of Vision 2030



- Privatization of the healthcare system
- Redrafting a method for financing such a system

In order to establish a sustainable healthcare system that meets the population needs

Whose Responsible for Directing this Transformation?

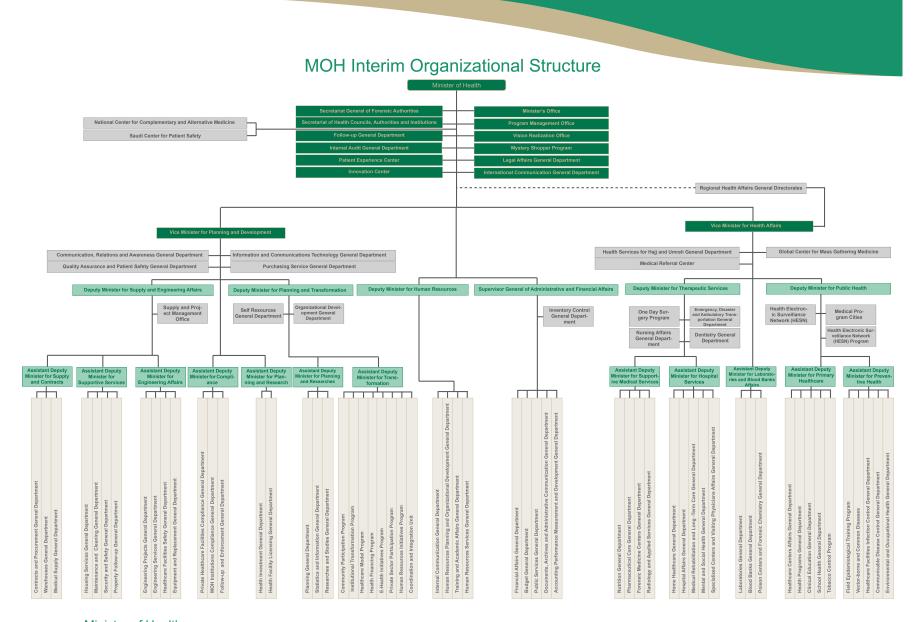
- The Vision Realization Office (VRO) at the MOH
- VRO objectives are:
  - Achieve objectives of NTP 2020 and vision 2030
  - Monitor transformation activities (initiatives and tasks)
  - Creating a motivating and productive work environment
  - To make sure their objectives and activities are in allign with the vision 2030 objectives of other governmental sectors (*multi-disciplinary approach*)



## **Recent MOH Achievements**



- PHC: new 80 PHC opened -> total 2,390 (compare to 2,037 in 2011)
- Launching of the Demographic and Health Survey (a database for 50,000 family's health status)
- Education health campaigns: interaction with more than 3 million people
- Total hospitals: 279 (compare to 244 in 2011)



Minister of Health Dr. Tawfiq Al-Rabiah

## References



•https://www.moh.gov.sa/en/Ministry/About/Pages/Mission.aspx

- •Anut R. Health systems, systems thinking and innovation. Health Policy Plan 2012; 27: iv4-iv8.
- •https://www.moh.gov.sa/endepts/Non-Communicable/Pages/Definition.aspx
- •Alkhamis AA. Framing health policy in the context of Saudi Arabia. J Infect Public Health 2016; 9: 3-6.
- •Almalki M, Fitzgerald G, Clark M. Healthcare system in Saudi Arabia an overview. East Mediterr Health J 2011; 17(10): 784-793
- •Sebai ZA, Milaat WA, Al-Zulaibani AA. Health care services in SAUDI ARABIA: past, present and future. J Family Community Med 2001; 8(3): 19-23
- •Alonazi WB. Exploring shared risks through public- private partnerships in public health programs: a mixed method. BMC Public Health 2017; 17: 571